Contact information

For further information:

CARITAS INTERNATIONAL BELGIUM

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CARITAS MOSCOW

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Emergency contact
+7 9692811250
In case of problems, please send a text message to this number. We will call you right away in case of emergency and in need of urgent help or assistance.

This leaflet is also available in Russian
Caritas Moscow

Caritas Moscow was founded as a member of the Caritas Russia network in 1991, in order to provide humanitarian assistance to vulnerable groups after the collapse of the Soviet Union. Since 2010, Caritas Moscow cooperates with Caritas International Belgium within the project of voluntary return and reintegration.

Reintegration assistance can be provided in every region within the Russian Federation through local Caritas branches or other local NGOs. In the North Caucasus region, reintegration assistance is offered by local representatives of Caritas Moscow.

For returnees to the Russian Federation, the first phone contact will be with the contact person in Moscow or Grozny. The first physical contact usually takes place in a local office. In case of vulnerability, the local representative can also conduct home visits. This depends on the needs of the returnee and how to address them in the most efficient way.

Reintegration services

The ERIN Specific Action Program is a reintegration program implemented by 18 host countries. The ERIN Specific Action Program offers reintegration assistance to Russian nationals who return to their home country voluntarily or by force.

Who can be assisted?

If you are a Russian national returning from Austria, Australia, Belgium, Denmark, Finland, France, Germany, Greece, Italy, Luxembourg, Malta, the Netherlands, Norway, Romania, Spain, Sweden, Switzerland or the United Kingdom, you can contact Caritas Moscow after arrival, in order to check your eligibility and activate the reintegration package. Only after approval of the responsible ERIN partner institution, the assistance will be provided.

Which assistance can be provided?

1. Basic assistance after arrival in the Russian Federation
   - Pick-up or reception at the place of arrival (e.g. airport)
   - Temporary shelter (maximum 7 days)
   - Urgent medical treatment
   - Guidance for vulnerable people
   - Other basic assistance after arrival

2. Referral to reintegration assistance: short & long term
   - Medical support, juridical advice and social assistance
   - Vocational training, education, providing access to the Russian labor market
   - Assistance in setting up a small business or any other income generating activity
   - Other types of assistance, depending on the needs of the returnee and on the available reintegration package