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I. Checklist for a Voluntary Return

Before the Return

The returnee should

- ✓ Request documents from the German authorities, which might be needed later on, that show the returnee's citizenship status in Germany, as well as attended vocational training
- √ Have a valid travel document/laissez-passer
- Rail system: Train connections are mainly from Tehran to other major cities, as well as to Turkey, Pakistan and the Republic of Azerbaijan. Further information regarding Iranian Railways, as well as timetables and booking, can be found on the homepage of Iran Railways: http://www.rai.ir/
- Flights: Imam Khomeini International Airport (IKIA) also known as Tehran-IKIA or IKIA, is the main international airport of Iran, located 30 kilometers (19 miles) southwest of the city of Tehran, and is designed to replace Mehrabad International Airport, which is in the west of the city, now inside the city boundaries. Most international flights are taking place from/to IKIA. Mehrabad airport is designated for domestic flights. There are taxies and buses available 24/7 between the two airports
- Check vaccinations (especially for children). These vaccines include measles-mumpsrubella (MMR) vaccine, diphtheria-tetanuspertussis vaccine, varicella (chickenpox)
 vaccine, polio vaccine, and the yearly flu
 shot. However, no special vaccination is
 needed to (re)-enter the country. All
 travelers with children should know how to
 treat minor ailments and when to seek
 medical treatment
- ✓ Hotels and guest houses are available in every city in Iran, from IRR 1,000,000 to IRR 20,000,0000 per night depending on the place and the quality of services. The returnee can ask a taxi to take them to a hotel according to their budget Further information at:
 - http://www.irantravelingcenter.com/iran -hotels/ in English or
 - https://www.iranhotelonline.com/ in Farsi

After the Return

The returnee should

- ✓ Answer all the questions and share the respected documents in case they might be questioned by immigration police at the airport about the reason of the trip and the status of their citizenship.
 - If the returnee has lost the local ID and other documents, they can refer to government offices (Police+10) which are available in all cities to register for a new one or refer to:
 - http://epolice.ir/news.php
 - http://www.epishkhan.ir/

which are the Government's electronic services.

- ✓ Returnees who do not have valid Iranian documents are required to register at respected offices such as Police+10
- √ (Re-)register for the health insurance system and the pension insurance system. There are two different types of health insurance: either through an employer or privately. Both belong to the Iranian National Health Insurance TAMIN E|TEMAEI www.tamin.ir
- Register for social assistance benefits. This is also done at Tamin Ejtemaei, Iran's only public social welfare institution
- ✓ Contact services assisting with the search for jobs and housing
- Real estate companies can be found in almost every street. Besides, there are also some online portals such as http://iranfile.ir/
- Job-finding companies can help to find suitable jobs based on the returnee's qualifications and experiences. They may also go through online ads such as http://divar.ir which is currently the most popular online advertising website
- ✓ Apply for child care, schools or other educational institutions

II. Health Care (1/2)

I. General Information

The Government tries to provide free medical treatment and medication for all Iranian nationals. There are two different types of health insurance coverage: either through employment or private, both under Iranian public insurance TAMIN EJTEMAEI www.tamin.ir/

Children's health insurance is normally covered by their parents' health insurance.

Insurance through employment: Government employees benefit from free access to public health insurance through their employment. Private companies cover the accidental insurance for their own employees.

<u>Private insurance:</u> Except for governmental employees, all other Iranian citizens have to insure themselves privately if their employers do not insure them. To obtain insurance coverage, it is necessary to provide:

- A copy of the Iranian birth certificate
- A passport-size picture
- A complete medical check-up

SALAMAT insurance: This new private insurance is provided by the Ministry of Health and covers up to 80-90% of health expenses. Individuals can register for SALAMAT insurance through its website: http://isc.bimesalamat.ir/isc/

The registration requires a small fee (IRR 20.000), which needs to be paid. Per year IRR 2.450.000 should be paid by the beneficiary. There are doctors and private centers that accept public/SALAMAT insurance to cover a part of the expenses. To be covered up to 90%, one needs to refer to government/ public hospitals and centers. TAMIN EJTEMAEI hospitals cover 100% of insured clients.

The following insurance companies do not offer private health insurance coverage, however, they do offer accidental insurance for individuals. The related costs vary according to the type of coverage, age, etc.:

 Dana: TEHRAN Gandi Ave, St. #15, No. 25, Fax: (0098 21) 88770980, Tel: (0098 21) 88770971-9

- ESFAHAN: (0098 311) 2303891-9,
- SHIRAZ: (0098 711) 2301536-7,
- MASHHAD: (0098 511) 7267479,
- AHWAZ: (0098 611) 3363570-4,
- ORUMIEH: (0098 441) 3455192-3
- Iran: Tel: +9821 88954650-9, Fax: +9821 88954712 / 88954669/88954698, http://iraninsurance.ir/home
- Asia: Tel: +9821 88800950-7, Fax: +9821 88898113, www.bimehasia.com
- Alborz: Tel: +9821 88903201-9, Fax: +9821 88908088

Benefits and Costs:

All benefits vary according to the provided plan, which the client will be informed about upon registration. All costs will be covered by the employer if the returnee begins to work in an Iranian organization or business. Otherwise, the costs will have to be paid by the returnee personally.

2. Medical treatment and medication

Medical facilities and doctors:

Up to 90% of the rural population has access to Primary Health Care (PHC) services delivered in Health Houses and Rural Health centers. Urban coverage, however, is less percentagewise but is well compensated by private outlets.

In the past three decades, the Islamic Republic of Iran has adopted a policy aimed at better addressing the needs of its population, and substantial progress has been achieved both in the social and economic sectors. In rural areas, each village or group of villages contain(s) a Health House, staffed by the trained "Behvarz" or community health workers. In urban areas, similarly distributed urban health posts and Health Centers have been established.

The whole network is managed and administered through District Health Centers under the Ministry of Health and Medical Education. The medical universities (one in each province), play an important role in medical education and in the provision of health services.

II. Health Care (2/2)

The Chancellor of the university functions as the executive director of provincial health services and is also in charge of all district health centers and hospitals.

Although there were shortages in importing some special medicine groups during the recent sanctions against Iran, there is no serious lack of medicines, specialists, or equipment in the public health system of Iran. Pharmaceutical products are vastly imported under the supervision of the Ministry of Health. Private sector is also available especially in bigger cities offering various ranges of prices for those who want to benefit from private hospitals and health services.

While almost all health services are available in public hospitals at a very low price and could be covered by health insurance, sometimes due to the long queues, lengthy waiting, duration of admission, overcrowded public centers, and better services at private health centers, people prefer to pay more and refer to the private health facilities.

Procedure of admission:

There are hospitals and clinics available in every district of all cities in Iran.

It is mandatory for all hospitals to accept emergency cases 24/7 and for less urgent situations, it depends on the patient's decision to refer to a doctor, a clinic, or a district hospital. It would be best to contact each center first to make an appointment.

Availability and costs of medication:

The Red Crescent has been determined as the focal point for the importation of some specific medicines and provides such medicines for special patients through designated pharmacies. In general, all medicaments are available in Iran. Some medications might have a high price due to sanctions. Medicaments are usually only distributed in small quantities, in order to avoid resale on the black market.

Contact details of major pharmacies:

- Helal Ahmar Pharmacy:
 No.3, Cross section of Talaghani Ave. and Farahani Ave.,
 Tehran, Iran,
 Tel: (0098 21) 88803871-5
- Aban Pharmacy
 Cross section of Karim Khan Zand Ave. &
 Kheradmand,
 Tehran, Iran
 Tel: (0098 21) 88849011-5

Health Care System: Access for Returnees

Eligibility and requirements:

All Iranian citizens, including returnees, are eligible for PHC and for further health care services. There are two different types of health insurance coverage: either through employment or private, both under Iranian public insurance TAMIN EJTEMAEI www.tamin.ir/
Children's health insurance is normally covered by their parents' health insurance.

Registration procedure:

Health insurance is available to register at the Tamin Ejtemaei website: http://www.tamin.ir/ All benefits vary according to the provided plan, which the client will be informed about upon registration.

Required documents:

- A copy of the Iranian birth certificate,
- A passport-size photo,
- A complete medical check-up

Other additional documents might be requested later on.

III. Labour Market and Employment (1/2)

I. General information

According to the statistical center of Iran, the labor force (Autumn 2018) was 23,922,028 (aged 10 and over). A review of the economic participation rate (activity rate) reveals that 40.5% of the population of working age (10 years and over) are economically active; i.e. they count either as employed or officially unemployed. The economic participation rate stands lower for women compared to men and is lower in urban areas than in rural areas.

A review of the unemployment rate among population aged 10 and over showed that 11.7 percent of the economically active population is unemployed. This rate stands higher for women compared to men and rural areas in contrast to urban areas. A review of employment in major economic sectors indicates that the services sector holds the biggest share of employment with 49.9% of the total, followed by manufacturing sector with 32.9% and agriculture sector with 17.2%.

For more details in regard to current developments of major labor force indicators, please refer to the below table.

Average income:

- Construction workers: The average salary is approx. 15,168,822 IRR per month
- Taxi drivers: average salary is between 800,000 and 1,500,000 IRR per day
- Municipality workers: minimum daily salary is 505.627 IRR
- Computer Specialists: average salary of approx. 50,000,000 IRR per month

The annual job creation by governmental organizations and private companies does not match with the number of people entering the job market. Therefore the competition is very high, especially considering that 70% of the Iranian population is younger than 35 years. The Ministry of Labor is pursuing a comprehensive plan, to be approved by Majlis (parliament), according to which, lots of jobs can be created for the jobless through specific cooperatives.

More information can be found here: https://www.amar.org.ir/Portals/0/News/1397/2_niroeyekar3-97.pdf

Labor force		Total Country			Male			Female	
indicator		Autumn 2018	Autumn 2017		Autumn 2018	Autum n 2017		Autu mn 2018	Autum n 2017
	Change	Rate	Rate	Change	Rate	Rate	Change	Rate	Rate
Economic participation rate of population aged 10 and over Unemployment	0.6	40.5	39.9	0.4	64.4	64.0	-1.0	16.4	15.6
rate of population aged 10 and over	0.0	11.7	11.7	0.1	10.1	10.0	-1.0	16.0	19.0
Unemployment rate among youths aged 15-24	-1.3	27.0	28.3	-0.8	23.6	24.4	-3.7	38.4	42.1
Unemployment rate among youths aged 15-29	-0.5	24.5	25.0	-0.4	20.8	21.2	-1.1	37.1	38.2

III. Labour Market and Employment (2/2)

2. Ways/ assistance to find employment

To access the labor market, it is necessary to hold a birth certificate and to get special permission from a relevant labor union. This rule applies to all Iranian citizens. Holding a valid certificate or university degree increases the chance to find employment in line with the specialty. The best tools for finding employment in Iran are newspaper ads and internet surfing, e.g. online ads such as http://divar.ir.

There are many placement agencies in big cities that can help to find suitable jobs based on the returnee's qualifications and experiences.

3. Unemployment assistance

General information on public and/or private unemployment assistance:

There is no unemployment assistance provided by the state, unless you or your employer have paid a specific amount to an insurance company per month for this reason during the working period (at least 6 months).

Benefits and Costs:

The minimum monthly fare to be paid as social welfare (including health insurance/ pension/ unemployment assistance fare) would be IRR 3,672,170 out of which IRR 2,885,330 would be paid by the employer and the rest by the employee. Those who have paid the fare at least for six months in a row, are eligible for 55% of the declared monthly wage.

4. Further education and training

There are many private vocational training centers in Iran. Due to the high rate of unemployment, the Government is trying to promote these centers. A list of schools and other institutions related to education/ training is available in all municipalities.

More information about vocational training is available on the following websites:

- http://www.mohme.gov.ir,
- http://www.irantvto.com

Unemployment Assistance: Access for Returnees

Eligibility and requirements:

Those who have paid a specific monthly amount to an insurance company or their employer has paid its share for at least six months.

Registration procedure:

All Iranian citizens including returnees can register for the social security at the Tamin Ejtemaei, http://www.tamin.ir/ or any other private insurance companies.

Required documents:

- A copy of the Iranian birth certificate
- A passport-size photo
- The last contract
- Letter from employer

Other additional documents might be requested later on.

IV. Housing

I. General information

In general, there are sufficient houses and apartments available in Tehran and throughout the country. The price of purchasing or renting a residence depends on the area. Renting a property in Iran always requires a deposit and monthly rent. These also vary according to the location, property condition, and size.

The monthly rent for a one-bedroom apartment in the city center (non-expensive areas) would cost approx. I5,000,000 to 20,000,000 IRR (not included utility bills and down payment).

The amount of 100,000,000 to 200,000,000 IRR normally is requested from the owner as the apartment down payment. Higher down payment would decrease the monthly rent and vice versa (all numbers apply to 2018).

Subsidized housing is only available for government employees. Returnees without a place to stay can stay in hotels until they find a solution. Compared to the countryside, cities are more expensive regarding accommodation and living costs, even though there are a higher variety and availability of different types of accommodation in urban areas.

2. Ways/ assistance to find accommodation

The best way to find properties is to refer to housing agencies (real estates). These are available even in small villages in Iran. The returnee can tell the agent their budget and ask for a house based on their financial ability. Many online property search engines are also available, such as http://iranfile.ir/

3. Social grants for housing

A housing loan is available through the Maskan Bank for buying houses, but there are many limitations to receiving a loan with respect to the country's current financial situation.

Since the loan/social grant rules are being changed many times during these years and the payback interest is very high, people normally prefer to avoid applying for housing loans.



Credit: IOM 2017

IV. Housing

Housing: Access for Returnees / Vulnerable Groups

There is no shelter for the returnees to Iran to temporary stay in after their return to the country but for the returnees under IOM Assisted Voluntary Return and Reintegration (AVRR) project could be booked with hotel rooms for a few days upon request from the sending country (for more information you can contact IOM Tehran or IOM offices in the country you are staying).

The government temporary shelters also known as "Warmhouses", are limited to places to accommodate extremely vulnerable homeless people and addicts.

Housing/ shelter opportunities for VoTs, victims of domestic violence, single mothers etc.:

There are social emergency services providing counselling sessions, protection, and shelter for the extremely vulnerable groups and victims of domestic violence. The social emergency is available through the **phone number: 123**. More information can be found at:

https://www.yasa.co/blog/social-emergency-123-phone-ready-to-receive-reports-of-violence-against-wife/



Credit: IOM / Nathalie Kasparek 2017

V. Social Welfare (1/2)

I. General information

Free education and health services are available as social welfare services for all Iranian nationals. Other services might be offered by the individual's employer or the private welfare company/organization.

Costs:

Covered costs and benefits vary according to the plan. The client would be informed upon registration about which benefits apply to them. Funds are contributed by the insured person, the employer and the government in the following proportions:

- Insured person: 7% of earnings. Voluntarily insured persons contribute 26% of earnings; commercial drivers contribute 10% of their earnings
- Employer: 20% of payroll; and
- Government: 3% of payroll, including voluntarily insured persons; 17% for commercial drivers

In addition to subsidize certain strategic industries, the government pays the employer's contributions for up to 5 employees per company.

Social Welfare System: Access for Returnees

Eligibility and requirements:

All Iranian nationals, including returnees, are eligible for the TAMIN EJTEMAEI welfare system, which is the only public welfare/ health insurance in Iran, http://www.tamin.ir/

Registration procedure:

The returnee would register through the above-mentioned website, which leads them to required documents according to their selected/suggested plan.

Registration documents:

A copy of the Iranian birth certificate, a passport-size photo, and a complete medical check-up are the basic required documents. Additional documents might be requested by the insurance office according to the chosen plan.

2. Pension System

The system covers all employed and selfemployed persons. Self-employed persons may choose different levels of coverage. Voluntary coverage is available for previously insured persons up to age 55 with at least 30 days of coverage and for drivers of commercial vehicles. Special systems are provided for government employees and armed forces personnel. For employees, membership in the social security system is compulsory.

Social security ensures protection against unemployment, diseases, old age and occupational accidents. In 2003, the government began to consolidate its welfare organizations to eliminate redundancy and inefficiency.

Benefits:

The benefits will be calculated based on the beneficiary's salary, especially the salary of the last two years, and for private plans, it will be based on their monthly contributions/plans.

Costs:

themselves.

A major part of the costs will be covered by the employer if the returnee starts working (being employed) in an Iranian organization/business. Otherwise, the costs must be paid personally by the returnee according to the chosen plan. For employees, 7% of their monthly salary has to be paid by themselves and for self-business runners and private applicants, the whole

monthly contribution has to be paid by

V. Social Welfare (2/2)

Pension System: Access for Returnees

Eligibility and requirements:

All Iranian nationals who are employed as well as self-payers.

Registration procedure:

Generally, employers are in charge of the employees' registration. For self-payers TAMIN EJTEMAEI welfare system, which is the public welfare/pension organization in Iran, should be addressed via: http://www.tamin.ir/

Registration documents:

A copy of the Iranian birth certificate, a passport-size photo, the employment contract and a letter from the employer.

3. Vulnerable Groups

Since there is no agreed definition for vulnerability it is not possible to list the vulnerable groups, but there are public and private organizations as well as NGOs which are providing specialized services for their defined target groups.

Generally, there are two types of centers providing services to the vulnerable groups in Iran: public and private ones. Public centers are normally overpopulated with long queues. The beneficiaries who prefer less crowded places or being in close contact with their specialists/service providers would refer to private centers which are usually smaller specialized clinics or centers.

The most famous public organization which covers gender projects, old persons, disabled persons (including mental health problems), ethnic and religious minorities, etc. is BEHZISTI which is open for all citizens. There are also social and daily life consultation programs for ordinary people.

For example, BEHZISTI is providing a wide range of services to different vulnerable groups such as drug addicts, single mothers, labor children, UMCs, mentally and physically disabled persons, aged, and etc.

Some services are socio-psychological sessions, consultation services, warm houses and dormitories mental and physical rehabilitation services, treatment of addiction, and more. Access to public services is equal for all citizens but, as mentioned, there are additional supports for vulnerable groups who are covered by the communities/organizations.

There are some centers providing services for people in need under the supervision of the BEHZISTI organization. Such services for vulnerable persons are free but since there are many requests and due to some limitations, people sometimes prefer to pay for private centers.

For more info about BEHZISTI please refer to: http://www.behzisti.ir/Portal/Home/

Access for vulnerable persons:

The best way to find the nearest BEHZISTI branch to the returnee's residence is to find it at their website (find link above).

For the Imam Khomeini Relief Foundation which is also active in the field use the contact details below:

Beside Refah Hyper Market,
 Makhsous Road, Azadi Sq., Tehran, Iran
 Tel: +98 21 44690839 and +98 21 44690752

They will help with the required documents and the registration procedure according to the client's situation.

VI. Educational System

I. General Information

Education in Iran is highly centralized and is divided into K-12 education and higher education. While K-12 education for school children is supervised by the Ministry of Education (http://www.medu.ir/fa/), higher education is under the supervision of the Ministry of Science, Research and Technology (https://www.msrt.ir/en).

Prior to the university level, all institutions are gender segregated, beginning at the pre-school level. Iran has 107 state universities including 28 medical universities, as well as a significant number of government research institutes. There are 25 private universities, including the Islamic Azad University, which has branches all over the country.

Find a list of higher education institutions and universities at: https://www.4icu.org/ir/

Kindergartens and Pre-schools are available at almost every district of cities. The tuition fee of these centers (I to 4 stars) varies according to the location, educational and fun space, quality level of services, etc. and starts from 6,000,000 to 84,000,000 IRR per year. Children and parents' Shenasnameh (ID), medical checkup and vaccination certificate is required for application. It is suggested to meet the center's managers to talk about facilities and fees.

Educational level	Age						
Child care / nursery school (optional)	0-3						
Kindergarten (optional)	3-5						
Primary level (mandatory)							
Pre-school	6						
Primary school (6 years)	7-13						
Secondary level							
High School (6 years = 3 + 3)	13-19						
Higher education							
University	from 19						

2. Cost, loans and stipends

As a general rule, primary, secondary and higher education are free, although private schools and universities do exist and are permitted to charge tuition fees.

The entrance examination, called KONKUR, is based on the space in the university. As the space in universities has increased over the years, the competition is not as high as before, except for universities in bigger cities and more interesting majors such as medicine or engineering.

Most universities in Iran have their own financial aid offices to help students fund their studies. Ferdowsi University of Mashhad for example, has an Office of Student Welfare to provide loans and financial aids to students, i.e. tuition loan, lodging loan, marriage loan, loan for buying research facilities, etc.

(http://refahsalamat.um.ac.ir/index.php?lang=fa)

Educational Administrative Affairs (EAA) gives some discounts to students as well, according to their rank among their peers. You may access each university's EAA information and facilities through that university's website.

Access and requirements to stipends and/or loans for covering tuition

Stipends and loans are available at student welfare offices located in almost every university. The newest list of available funds, which are accessible based on the students' conditions (marital status, city, study level), is available through the link below:

www.swf.ir/pages/downloadcenter/go.php?Id=20 7

3. Approval and verification of foreign diplomas

The Office of Graduated Students of the Ministry of Education is responsible for the accreditation and verification of foreign diplomas. The list of acceptable universities is also available at this office's website: http://grad.saorg.ir/

VII. Concrete Support for Returnees

I. Reintegration assistance programs

There are a number of projects for Assisted Voluntary Return and Reintegration (AVRR), e.g. by IOM Tehran, which offers the following assistances with the objective to support people's return to/from Iran and their reintegration into their home country in a sustainable manner:

- Reception assistance
- cash grant upon arrival
- onward transportation assistance
- hotel booking for those cases which need overnight stay prior to their next flight to final destinations
- Initial briefing for returnees at the airport and sharing of project flyers and contact lists
- Counselling sessions with clients
- Business set-up advice
- Vocational training assistance
- Educational support
- Job market counselling
- Counselling on medical and insurance opportunities

- Assistance in preparing business plan
- Assistance on cost-benefit analysis of proposed plans
- Monitoring and evaluating individual cases, etc.

3. Support to start income generating activities

As mentioned above, IOM Tehran provides returnees with counselling sessions about income-generating activities and business establishments. Through providing information regarding the current market situation and demands, required documents, business plan development, etc. it will be made sure that the returnee is able to establish their own business.

For more information please contact:

• IOM Tehran

Phone: +98 (21) 22860691-4 email: iomtehran@iom.int website: http://iomtehran.ir

IOM Germany

Phone: +49 (0) 911 43 000

• <u>iom-germany@iom.int</u>



VIII. Contact Information and Useful Links (1/4)

International, Non-Governmental and Humanitarian Organizations

Economic Cooperation Organization (ECO)

Address: No. I, Golbou Alley, Kamranieh St., Tehran, Iran

Tel.: +98(21) 22831733-4 & 22292066

Email: registry@eco.int

Internet: http://www.eco.int/index.php

ECO Cultural Institute (ECI)

Address: No. 10, Naz Alley, Movahed-Danesh St. Tehran -

Tel.: 0098-21-2767 3000 Email: info@ecieco.org

Internet: http://en.ecieco.org/subpages/IranOffice/

Food and Agriculture Organization (FAO)

Address: 1st Floor, Agricultural Research, Education and Extension Organization, Yemen Street, Velenjak, Chamran

Highway, Tehran, Iran

Tel.: +98(21) 22413803-22429220

Email: FAO-IR@fao.org Internet: www.fao.org

United Nations Resident Coordinator Office (UNRC)

Address: No. 8, Shahrzad Blvd., Darrous, Tehran, Iran

Tel.: +98 (21) 2286 0691-4 Email: rc.office.iran@undp.org

Internet: www.un.org.ir

PARLIAMENTARY UNION OF THE OIC MEMBER International Organization for Migration (IOM) **STATES (PUIC)**

Address: 34 Pesyan Str. Zaferanieh Tehran

Tel.: (9821) 22418860/62 Email: g.s@puic.org

Address: No. 8, Shahrzad Blvd., Darrous, Tehran, Iran

Tel.: +98 (21) 2286 0691-4 Email: iomtehran@iom.int Internet: www.iomtehran.ir

The Islamic Educational, Scientific and Cultural **Organization (ISESCO)**

Address: Ministry of Education N° 3. Farhang Square,

Saadatabad Blvd, Tehran, Iran Tel: (+9821) 22066509

Email: isesco@isesco-tehran.org Internet: www.isesco-tehran.org/

United Nations Industrial Development Organization (UNIDO)

Address: United Nations Building No. 8, Shahrzad Blvd.,

Darrous, Tehran

Tel.: (98-21) 2286 691-4/2286 8044/ 2286 7693

Email: office.iran@unido.org Internet: www.unido.org

United Nations Information Center (UNIC)

Address: United Nations Building No. 8, Shahrzad Blvd.,

Darrous, Tehran, Iran

Tel.: (98-21) 2287 3837 (Direct)/2286 069-4/2286 0925-8

Email: unic.tehran@unic.org Internet: www.unic-ir.org

United Nations Development Programme (UNDP)

Address: United Nations Building No. 8, Shahrzad Blvd.,

Darrous, Tehran, Iran

Tel.: (98-21) 2286 0691-4/2286 0925 - 8

Email: registry.ir@undp.org Internet: www.undp.org.ir

United Nations High Commissioner for Refugees (UNHCR)

Address: No. 3, East Emdad St., North Shiraz Ave., Vanak

Sq., Tehran (98-21) 42939

Email: irnte@unhcr.org Internet: www.unhcr.org.ir/

United Nations Children's Fund (UNICEF)

Address: No. 7, Nezami St., Ghoba St., Shariati Ave.,

Tehran 19449, Iran Tel.: (98-21) 2259 4994 Email: tehran@unicef.org Internet: www.unicef.org/iran

VIII. Contact Information and Useful Links (2/4)

Relevant local authorities (employment offices, health/pension insurances etc.)

Iranian Social Security Organization (Tamin Ejtemaei)

Address: No. 345 Azadi Ave., Tehran, Iran

Tel.: +9821-64501 Email: info@Tamin.ir Internet: www.tamin.ir

Central Insurance of Iran

Address: No. 2, Maryam St., Mandela Ave., Tehran, Iran

Tel.: +982124551000

Email: secretariat@centinsur.ir Internet: www.en.centinsur.ir/

Ministry of Cooperatives, Labour, and Social Welfare

Address: between Khosh and Behboodi St., Azadi St.

Tehran, Iran
Tel.: +98 21 64491
Email: infopack@irimlsa.ir
Internet: www.mcls.gov.ir/

Iran Chamber of Guilds

Address: No. I, Vafa Alley, Golriz St., Shoa Sq., Ghaem

Magham Avenue. Tehran Iran Tel.: +98 (21) 88345968 Email: khabarasnaf@gmail.com Internet: www.otaghasnafeiran.ir/

Tehran Guilds Chambers

Address: No. 456, Malek Junction, Shariati St., Tehran Iran

Tel.: +98 (21) 85543000

Email: info@otaghasnaftehran.ir Internet: www.otaghasnaftehran.ir/

Iran Chamber of Commerce, Industries, Mines and Agriculture

Address: No. 175, Shahid Mousavi St. (Opportunity)

Taleghani St. Tehran, Iran Tel.: +98 21 88 34 59 68 Email: info@iccima.ir Internet: www.iccima.ir/

Services assisting with the search for jobs, housing, etc.

Divar Online Ads

Internet: www.divar.ir

Jobirar

Address: No. I, Darmangah Dead end, between Fakhr Razi and Daneshgah St., Jomhouri Avenue, Tehran, Iran

Tel.: +98 (21) 66481895 Email: info@jobiran.com Internet: www.jobiran.com

Iran Job

Address: Azar Junction, Sheykh Bahaei St., Isfahan

Tel.: +98 (21) 32373510

Email:

Internet: www.iranjob.ir/

Technical and Vocational Training Organization (TVTO)

Address: Khosh Crossing, Azadi Avenue, Tehran

Tel.: +98 21 66944105 Email: info@irantvto.ir Internet: www.irantvto.ir

Iran File

Address: Unit 11, Level 4, No. 41, Pouya Tower, Shah

Nazari St., Madar Sq., Tehran. Iran

Tel.: +98 (21) 22905400 Email: contact iranfile.ir Internet: www.iranfile.ir

SHABESH Real Estate Lists

Address: Unit 2, No. 16, At the corner of 10th Shaghayegh St., Further up Kourosh, Sattari Highway, Tehran, Iran

Tel.: +98 (21) 46019066 Internet: <u>www.shabesh.com/</u>

VIII. Contact Information and Useful Links (3/4)

Medical facilities

International Red Cross

Address: No. 75, east Taban Alley, After Pole Mir Damad,

Africa Blvd, Tehran Tel: 009821 88785503. Fax: 009821 88783370,

E-Mail: intdep@irrcs.org

Khatam Al-Anbia Specialty and Subspecialty Hospital

Address: Rashid Yasemi Street 'Upper than Mirdamad St. '

Vali- Asr St. Tehran Iran Tel.: +98 21 88884040

Internet: www.khatamhospital.org/

Rajaei Cardiovascular, Medical & Research Center

Address: Valiasr Ave Niayesh Intersection, Tehran Iran

Tel.: 0098(21)23921 Internet: www.rhc.ac.ir

Babol University Hospitals

Address: University of Medical Sciences, Ganjafrooz Street,

Babol, Mazandaran ,Iran Tel.: +98 11 32192832

Internet: www.mubabol.ac.ir/

Royan Institute Research and Clinical Center for Infertility and Reproductive Health

Address: Hafez St., North Bani Hashem Avenue., Resalat

Highway, Tehran Iran Tel.: +98 (21) 23562000

Internet: http://www.royaninstitute.org/cmsfa/

Avicenna Research Institute

Address: Shahid Beheshti University, Darakeh St., Tehran,

Tel.: +98 21 22432020 Email: contact@avicenna.ac.ir Internet: www.avicenna.ac.ir/

Erfan Hospital

Address: Shahid Riazi Bakhshayesh St., Sarv Junction, Saadat

Abad, Tehran Iran Tel.: +98 21 22358435 Email: info@erfanhospital.ir Internet: www.erfanhospital.ir

Tehran Heart Center

Address: North Kargar-Ave, Tehran-Iran

Tel.: (+98) 21 88029600 - 69 Email: thc@tums.ac.ir

Internet: http://thc.tums.ac.ir/en/#home

Noor Eye Hospital

Address: 96, Esfandiar Blvd, Valiasr St. Tehran Iran

Tel.: (+9821) 82400

Internet: http://hospital.noorvision.com

Fars Psychological Clinic

Address: Alley #2, Sarbaz BLVD, Shiraz, Fars, Iran

Tel.: +98 71 38304481 Email: info@FarsClinic.com Internet: http://farsclinic.com/

Milad Hospital

Address: Shahrak Gharb, Near Milad Tower, Tehran, Iran

Tel.: +98 21 84090

Internet: http://miladhospital.com

Shartiati Hospital In Tehran

Address: Jalal AI e Ahmad Junction, North Karegar St.,

Tehran, Iran

Tel.: +98 21 84901000

Email: shariatihosp@tums.ac.ir Internet: shariati.tums.ac.ir/

VIII. Contact Information and Useful Links (4/4)

Other contacts (e.g. NGOs for women and children, microcredit-lending)

Society to support children suffering from cancer (MAHAK)

Address: MAHAK Pediatric Cancer Treatment & Research Center, MAHAK Blvd., Prof. Parvaneh Vossough St., Shahid

Majdi Blvd., Artesh Freeway, Tehran, Iran

Fax: (0098 21) 22451414 E-Mail: info@mahak-charity.org

Charity foundation for special diseases

Address: No.2, at the corner of East Saeid St., South Bahar

St., North Kaveh Blvd, Tehran, Iran

Tel: (0098 21) 22783465 Fax: (0098 21) 22765423 E-Mail: info@cffsd.org, Internet: www.cffsd.org

Bank Maskan (Housing Bank)

Address: No.14, Attar St, Vali-asr Ave, Vanak Sq, Tehran,

Iran

Tel.: +98 21 61088

Email: ntl_div@bank-maskan.ir Internet: http://bank-maskan.ir/