

What you should know about us?

IOM is the short name for the International Organization for Migration.

IOM has a web site <https://www.returningfromgermany.de/en/>

You can get important info on the site.







For example:

- You want to return to your home country voluntarily.
- You need help after your return to your home country.



How do you find the right information?

On the top right you will find our suggestions:  Sign language  Easy language  Contact  Login

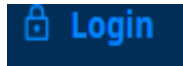
- in **sign language**   Sign language
- in **easy language**   Easy language
- **Contact**   Contact

For your question you can use **contact**.

When you click, a new window will open.

You write your question there.

- Login



Login means:

Return counsellors register on the site.

They will get more info.

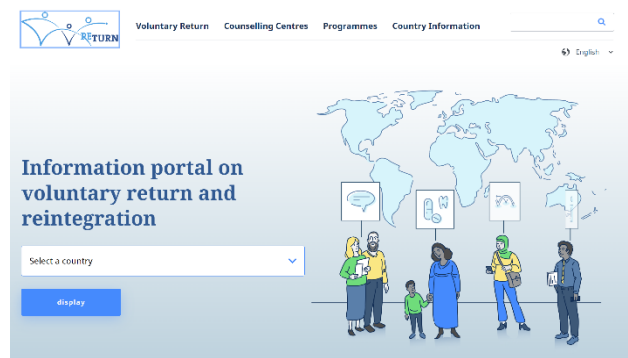
How do you get back to the start page?

At the top left of the page there is a picture.



Click on this picture.

You will always return to the start page.



What do you find on our website?

In the middle of the start page there are 4 main sections.

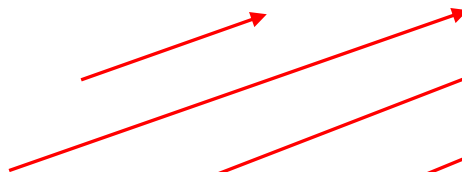
You can find information about:

Voluntary Return Counselling Centres Programmes Country Information

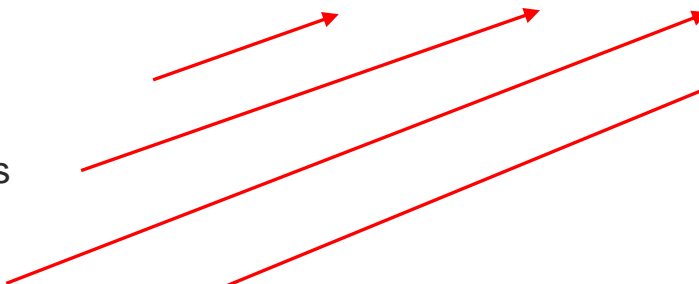
- Voluntary return



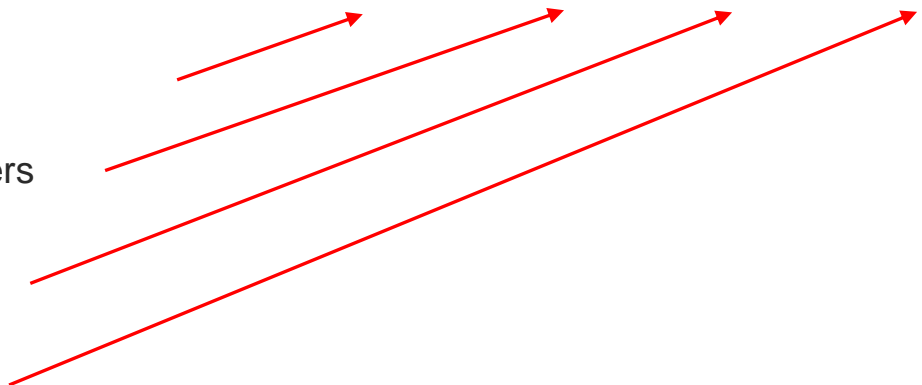
- Counseling centers



- Programs



- Country Info



Voluntary Return

In this section we describe everything

- about your return
- about consultations for your return
- about planning your return trip

For this you have to click on the pictures.

A new window will open.

There you can read the exact description in difficult language.

You can see everything better in our film with explanations.

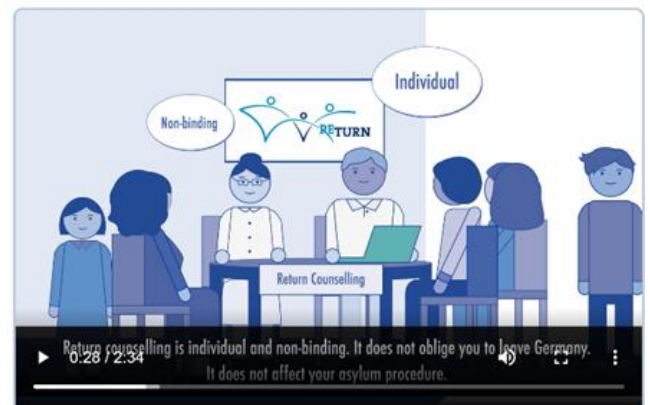
In the film you:

- listen
- read
- see

the info.

Voluntary return

The process of voluntary return and reintegration

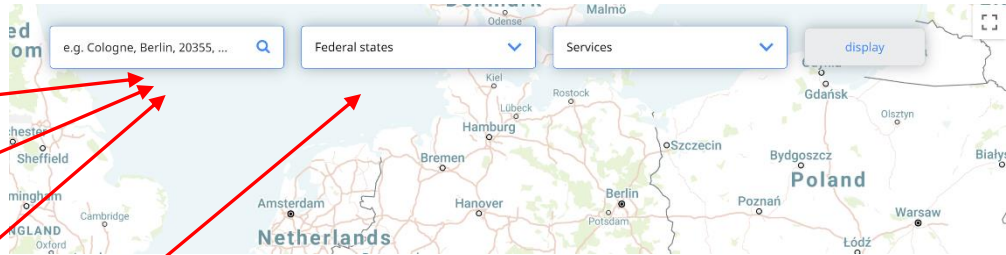


Counseling centers

Here you can find counseling centers near you.

You search for:

- City
- Postal code
- Exact address
- Federal State



Programs

We show various aid programs in this section:

For example:

- You can get a flight ticket or travel money.
- You can get money after returning home.
- You can get online counseling.

Return Programmes
Reintegration Programmes
Return Preparation
ZIRF - Information and Counselling
Programmes of the federal states

Country information

Here you can find info about aid programs in other countries.

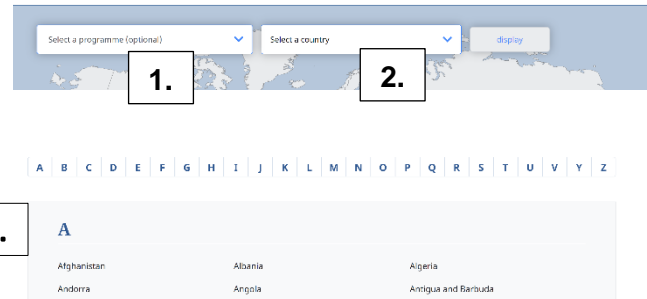
What do you need to do?

1. You can search for a **program**.
2. You can search for a **country**.
3. Click on a **country** below the map.

You read all about the aid programs in that country.

Country Information

Here you will find return and reintegration programs and further information about the countries.



How do you search for info?

You can do it on the top right of the main section.

Type a word in the **search field**.



You will get the results in a new window.

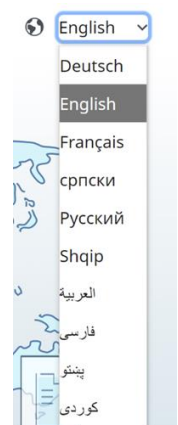
How to change the language of the web site?

Under the search field there is a world globe.

Click on the arrow to the right of **English**.

A menu will open.

You choose the language you want.

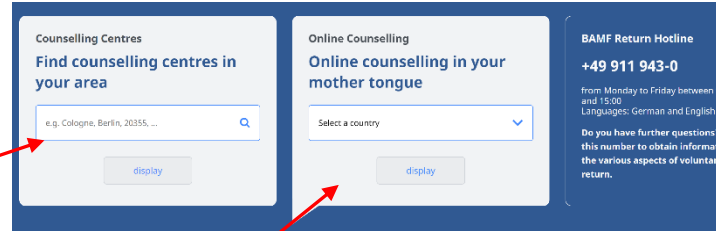


What else can you find on the web site?

Move the screen down with the mouse.

You will see a blue area.

1. On the left, you can search for counseling centers near you.



2. You will find consultations in your **native language** in the middle.

For example:

- English
- French

3. On the right is the telephone number of **BAMF**.

BAMF is the abbreviation of Bundes-Amt für Migration und Flüchtlinge.

On the right under the blue area there is a picture.

With it you can share the web site.

That means: you send the page to

- Facebook
- WhatsApp
- E-Mail



At the bottom there is general info.

This section is on every page of IOM.

Contact	ZIRF-Database	Imprint
News	Virtual Counselling	Terms and Conditions
OAM	Helpcenter / FAQ	

Contact

You can write us your question here.

News

We will tell you about new things with us.

For example:

- about deadlines of Corona payments.
- about return of children.

OAM

OAM is the abbreviation for Online Application.

Return counsellours can make an application online.

ZIRF data base

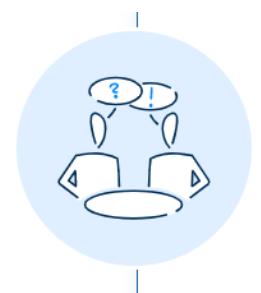
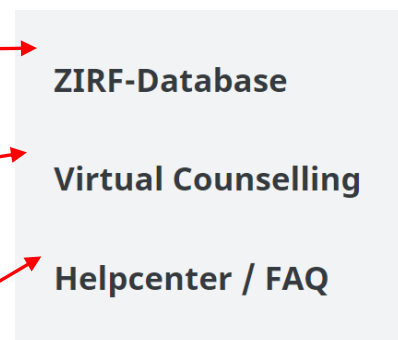
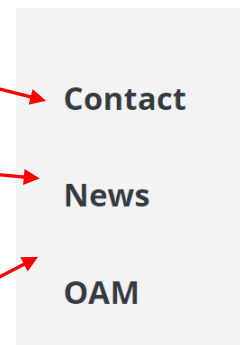
In a data base you collect a lot of info.

Virtual Counselling

Virtual Counselling means online counselling.

Helpcenter

Here you get answers to frequently asked questions.



Imprint

The **imprint** says:

Who made this web site.

AGB

AGB is the short form for General Terms and Conditions.

AGB are rules for a contract with us.

On the far right you see the picture of BAMF.

Next to it is the picture of IOM.

You can click on the pictures.

This will lead you to the web sites of [BAMF](#) and [IOM](#).

Imprint

Terms and Conditions

