<table>
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<tr>
<th>Project name</th>
<th>Providing counseling and referral assistance to Moroccan nationals returning from Austria, Australia, Belgium, Denmark, Finland, France, Germany, Greece, Italy, Luxembourg, Malta, Netherlands, Norway, Romania, Spain, Sweden, Switzerland and the United Kingdom; ERIN Specific Action Program – Morocco</th>
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<tbody>
<tr>
<td>Target group</td>
<td>The target group of the ERIN Specific Action Program is: Moroccan nationals, returning from the above mentioned ERIN partner countries, voluntarily or non-voluntarily, known by the hosting/sending ERIN partner countries and defined as eligible under the rules of the European Asylum, Migration and Integration Fund (AMIF).</td>
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<td>Project description</td>
<td>The main aim of the ERIN Specific Action Program is the sustainable return and reintegration of nationals who no longer have the legal right to reside in the ERIN Partner countries (EU Member States and associated partner countries). The European Reintegration Network (ERIN) stimulates the sharing services provided by the Service Providers to the different ERIN partner countries in the field of reintegration.</td>
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<td>Reintegration services</td>
<td>The reintegration services provided by Fondation Orient-Occident include the following (depending on the required assistance per country and on the allocated reintegration amount):</td>
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<td>- Basic post arrival assistance (airport pick-up, emergency or temporary housing, legal, administrative and social support etc.)</td>
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<td>- Assistance in vocational training, education, setting up a micro-business and job counseling</td>
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<td>- Assistance to vulnerable returnees</td>
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<td>1. Basic post arrival assistance:</td>
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<td>- Airport pick-up service if no network in Morocco (possible during the day in Rabat, Casablanca, Oujda and Tanger if asked three days prior to return);</td>
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<td>- If necessary organize safe and convenient transportation to a hotel or to the final place of destination in Morocco;</td>
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- Emergency housing after return: if necessary and if no other solution can be found FOO has the possibility to make reservations for an arriving returnee for a hotel (with a maximum of 7 days);
- Other counseling and referral activities: provide temporary housing, support social networks, refer to local (social and administrative) services, refer to a doctor for medical check-up, legal and administrative support, etc.

2. **Support in vocational training and education:** different types of vocational training, focused on the demands of the Moroccan labor market.

3. **Providing access to the labor market:** trainings on CV writing, building up self-confidence, job interviews, etc.

4. **Assistance in job counseling:** assist the returnee in the job search and counsel on promising sectors.

5. **Assistance in setting up a micro-business:**
   FOO can provide the following services if applicable to the person returning:
   - individual counseling/identification of returnees needs and preferences
   - business training/orientation in relation to local business environment
   - development of a viable business plan with detailed cash flow analysis, income statement and balance sheet
   - assistance in business registration of businesses, if needed
   - monitoring of supported businesses

   If applicable and necessary:
   - making a business plan
   - basis trainings in accountancy
   - collaborations with existing micro businesses

6. **Provide any other individual tailor made assistance:** special attention for vulnerable groups will be given, more specifically to women, people with mental or physical disabilities and UAMs.

**Procedure**

1) The beneficiary takes up contact with the Service Provider by phone **within a period of 1 month after return to Morocco.** The SP assists the beneficiary starting from the first contact.

   *For more information about the SP’s => see further in this briefing note, or check the ERIN country leaflet.*

2) After return, the returnee should provide his/her passport or other identity document or travel document delivered by the embassy before return to the SP
3) After a positive answer on the verification procedure, the returnee should make a reintegration plan if requested by the ERIN partner country, in which he/she describes how the reintegration budget will be used. This plan is sent to the ERIN partner country by the SP.

=> In order to make the two previous steps easier, the verification procedure and reintegration plan check will be done together.

4) After a positive answer on the reintegration plan, the returnee should provide invoices or other proofs of purchase to the SP within 6 months after return and the payment will be arranged. Depending on the case, the local SP can transfer also the reintegration amount directly to a local shop/pharmacy/apartment owner/or other. More details about these invoices will be given by the local SP after return, as they should meet different criteria per host country.

5) If the given invoices meet the criteria, the returnee will be reimbursed. He/she will receive the reintegration amount in the national currency (Moroccan Dirham) on his/her bank account, **NOT in cash**.

6) The reintegration amount is exchanged from Euros to Dirham **on the day of transfer** by the SP to the account of the returnee. The bank rate of that particular day will be used as exchange rate.

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<th>DO’s and DO NOT’s</th>
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<td>1) The returnee should contact the local SP within one month after return, and not vice versa.</td>
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<td>2) During the reintegration process, there will be a follow up of how the reintegration process of a returnee is proceeding in order to justify the spending of the reintegration package which is made available by the respective ERIN partner country.</td>
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<td>3) The reintegration support can only be used for purposes directly linked to a short term and long term reintegration in Morocco, such as:</td>
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<td>- Housing (apartment rent, house rent, purchase of land)</td>
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<td>- Basic housing equipment and furniture</td>
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<td>- Educational courses and trainings</td>
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<td>- Schooling for children and higher education</td>
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- Kindergarten
- Medical treatment, examinations, purchase of medication, transport to hospital
- Income generating activity (e.g. cattle breeding, taxi business, construction business, etc.)

The reintegration support can be used for other purposes **only after approval by the respective ERIN partner country.**

4) **The reintegration support cannot be used for the following expenses:**
- Food or drinks (unless stated differently in the National Annex)
- Payment of debts
- Luxury items meant for personal use (TV, mobile phone, clothes, etc.)

5) **The reintegration amount will NOT be transferred to the returnee if:**
- The person refuses to provide proofs of payment to the local SP
- The person provides false proofs of payment to the local SP
- The person acts aggressively towards the SP
- The person provides incorrect information about facts that have an impact on his/her reintegration eligibility

| Important information for the persons returning | 1) **Emergency housing or hotel reservation:** It is important that the returnee understands that these costs will be deducted from the foreseen reintegration budget. If there is a possibility to be hosted by friends or family, this is recommended.

2) **Education and schooling:** For people with children who return to Morocco, it is important to provide European (or another ERIN partner country) schooling attestations to facilitate their schooling enrollment after return. If possible, the schooling attestations should be translated already into French.

3) **Medical problems:** People with medical problems should also bring European (or another ERIN partner country) medical attestations (if possible, also translated into French) to Morocco, in order to facilitate their medical treatment after return. The more information about their medical situation, the easier it will be after return to receive the necessary treatment and/or other medical assistance. |

| Service Provider (SP) | **Fondation Orient-Occident (FOO)** was established in 1994 to respond to those who are most in need of experiences to learn, develop, participate and share. In less than ten years’ time they were able to create the necessary assistance and funding to be able to work on a larger scale for a broad public in need. Partnerships with different European partners made sure that a durable structure could |
be created: in 1996 a foundation of friends was created in Paris, France; in 1998 an association was set up in New York, USA. In 1998 a first experimental center in France was put up with the objective to provide cultural trips, animation and sports to young migrants in France.

From 1998 until 2000 the construction of a first center in Rabat had started, called Yacoub El Mansour, to eventually open up publicly in April 2001. From then on FOO grew bigger and was able to install different branches in other parts of the kingdom of Morocco.

In 2004 a second center saw the light in Oujda. In 2006 a third center opened up in Casablanca. This time the center had a different purpose: to enhance the professional abilities of those who are most in need, providing a tailor-made service, including courses that are in accordance with the professional needs of Morocco. In 2007 another formation center opened up in Safi, specifically focusing on tourism and socio-educational activities. In the following years two new structures were put up: one in Larache and one in Ksar El Kebir (with a specific focus on youngsters and women).

Fondation Orient-Occident has four main missions around which they work: Immigration, Culture and Education, Vocational training, Integration and Employment.

For more information and/or a summarized track record of FOO: http://www.fondation.orient-occident.org/.

**GEOGRAFICAL COVERAGE**

The service provider (focal point) will provide counseling and referral assistance and assists returnees in their first steps of the reintegration process in the whole Kingdom of Morocco. FOO offers this assistance in each of their “branches” situated in different regions of Morocco. Besides having their own branches FOO closely works together with different organizations in the area. The branches are in Rabat, Oujda, Safi, Larachi, Casablanca, Ksar El Kebir, the coordinator and bookkeeper are located in the administrative center in Rabat. All the referrals will be done from the office in Rabat as they know the ERIN-project and its conditions best and will manage the overall project in Morocco. Whenever there is a returnee to another city, the first contact will be with the Rabat office and the person will be referred to the local office for further follow-up.
**Caritas International Belgium** is a non-governmental organisation. Its mission is to contribute to a humane and dignified return of rejected asylum seekers and undocumented migrants from Belgium and other European countries who have made an “informed” choice to return to their country of origin. The target group needs to have prospects for building up a sustainable livelihood, hence to become embedded in the society again upon return. To contribute to this, Caritas International provides post return reintegration assistance tailored to the needs of individual returnees through its local partner organisations. These national based partner organisations are mostly non-governmental organisations or consultancy agencies specialized in e.g. business creation and development.

Caritas International Belgium is a partner of the REAB program (Return and Emigration of Asylum seekers ex Belgium) implemented by IOM since 1984, putting forward efforts to support voluntary return. Since 2007 CIB implements the national government program as service provider worldwide in the field of voluntary return.

The reintegration team of Caritas International can be contacted by and for anyone who is considering a voluntary return. The regional case managers have a lot of experience with the different countries and the local partner organisations. We provide information, but we can also prepare the potential returnees for their return and reintegration.([http://www.caritas-int.be](http://www.caritas-int.be))
Co-funded by the AMIF

| **ERSO network:** | Caritas International implements the ERIN-project in close cooperation with the European Reintegration Support Organisations Network (ERSO). ERSO is an international network of non-governmental return counseling and reintegration support organisations working and closely co-operation in the field of migration and development. The network provides impartial counseling and assistance to (rejected) asylum seekers and irregular and/or undocumented migrants regarding their voluntary return and reintegration in their CoO. |
| **Name and address of European SP** | CARITAS INTERNATIONAL vzw  
Liefdadigheidstraat 43 Rue de la charité  
Brussels 1210, Belgium |
| **Contact person (SPOC)** | Sandra Fernandez  
Reintegration department, Caritas International Belgium  
Tel: +32 2 2293602  
Available: Monday-Friday between 9am and 5pm.  
erinmorocco@caritasint.be  
s.fernandez@caritasint.be  
Website: [http://www.caritas-int.be](http://www.caritas-int.be) |
| **Contact person in Morocco** | Nadia Tari  
Fondation Orient-Occident  
Mobile (to give to returnees): 00212 660 42 26 83  
Available: Monday-Friday between 10.00 - 16.00 (local time)  
Email: n.tari@foo.ma |
| **ERIN partner countries** | o  Austria – Ministry of Interior  
o  Australia – Department of Immigration and Border Protection  
o  Belgium – Federal Immigration Office and Federal Agency for the Reception of Asylum Seekers  
o  Denmark – Ministry of Foreign Affairs  
o  Finland – Finnish Immigration Service  
o  France – French Immigration and Integration Office  
o  Germany – Federal Office for Migration and Refugees  
o  Greece – Ministry of Public Order and Citizen Protection  
o  Italy – Ministry of Interior  
o  Luxembourg – Ministry of European and Foreign Affairs  
o  Malta – Ministry for Home Affairs and National Security  
o  Netherlands – Repatriation and Departure Service  
o  Norway – Norwegian Directorate of Immigration  
o  Romania – General Inspectorate for Immigration |
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<tr>
<td>Spain – Integration of Immigrants Migration Board</td>
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<td>Sweden – Swedish Migration Agency</td>
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<td>Switzerland – State Secretariat for Migration</td>
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<td>United Kingdom – Home Office – Immigration Enforcement</td>
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