



Country Fact Sheet

Georgia

2018

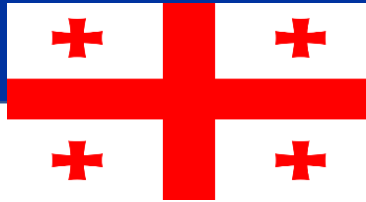
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Credit: IOM/Cole Garside

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I. Checklist for Voluntary Return

Before the Return

The returnee should

- ✓ request documents from the German authorities, especially birth certificates of children born outside of Georgia, legalized by apostil, as otherwise you will not be able to register children in state polyclinics for free vaccinations and also for kindergartens/schools.
- ✓ bring all the medical and job related documents that you may need for Georgian clinics and employers
- ✓ bring all the documents related to citizenship, education, medical, etc., as you will need them for follow-up procedures in Georgia
- ✓ check vaccinations (especially for children): No vaccinations are needed for re-entry, but you have to register the children at your district polyclinic so that they have access to free scheduled vaccinations
- ✓ get information concerning the arrival at the airport and the onward journey:
 - First get from the airport to Tbilisi by taxi (25min; 30-50 GEL), Bus (N37; 0,5 GEL), train (20min) or mini bus (10 GEL)
 - From Tbilisi central train and bus station you can get buses and trains to every part of Georgia.
 - However, most of the flights to Georgia arrive at night, when buses and trains do not run frequently, so taxi may be the only option for immediate onward travel from the airport.
- ✓ find a temporary accommodation: For assistance contact the Ministry of Internally Displaced Persons from the Occupied Territories, Accommodation and Refugees of Georgia
 - 15, Tamarashvili street
 - (+995)322431100;
 - (+995) 32 231 13 37)

After the Return

The returnee should

- ✓ (re-)register for the health insurance and the pension insurance system.
 - The 15-05 hotline number of the Ministry of Labour, Health and Social Affairs, can be called concerning health insurance and pension
- ✓ contact services assisting with the search for jobs and housing:
 - Social Service Agency
Hotline 15-05
Web: www.ssa.gov.ge
Address: 144, Tsereteli Ave, Tbilisi
- ✓ For housing of single mothers and victims of family violence or human trafficking, contact the Social Service Agency; Victims of Trafficking or victims of family violence may refer to the State Fund for protection and Assistance of Statutory Victims of Human Trafficking.
 - Hotline: +995 32 2 116 006
- ✓ apply for social welfare, if they are below poverty line or socially vulnerable
- ✓ apply for child care, schools or other educational institutions
 - Social Service Agency (for child care)
 - Ministry of Education and Science
Address: 0102 Tbilisi, Dimitri Uznadze N 52,
Hot-line (995 32 2) 200 220
- ✓ All sorts of documents can be obtained at Public Service Agencies. They are active in different regions of Georgia, where you can get the majority of State services - over 300 types of services, such as issuance of ID documents, passports, marriage certificates, as well as documents related to obtaining a visa or registering immovable property

II. Health Care (1/2)

I. General Information

Georgia offers a universal health care program funded by state. It provides a number of packages in ambulatory and in-patient care.

Universal Health Care:

- open to citizens of Georgia as well as asylum seekers, and persons with humanitarian or refugee status
- In-patient treatment and some ambulatory care are fully covered
- treatment of HIV and TB as well as insulin for diabetes patients are free of charge
- Dialysis is also available in several clinics
- For drug addicts, state funded Methadone Substitution program is available free of charge. At an initial phase only enrollment fee 70 GEL has to be paid.
- medical costs for child-care (up to age 5) are partly covered depending on illness
- contact Ministry of Health and enroll at the nearest clinic
- information on health-care providers can be found at: <http://cloud.moh.gov.ge>

Costs:

All costs which are not covered by State Insurance have to be paid by the patients. For pensioners, the government has 100 GEL allocations in the district municipalities every three months.

Benefits:

Benefits include planned out-patient services located near the place of residence; services of family doctors (100%); tests and treatment prescribed by relevant profile doctors after referral (70-100%); certain emergencies (100%); planned surgeries (70%); chemotherapy (80% with a limit of 12.000GEL/year); child delivery (max. 500GEL), caesarean (max. 800GEL).

2. Medical treatment and medication

Medical facilities and doctors:

All clinics in Georgia are privatized and Universal Health Care does not cover all costs. Georgian citizens can address any clinic at any time, based on their needs. However this service has to be paid. Preferably, call and sign up for an appointment. There are daily waiting lists for urgent cases.

Main Medical Facilities:

- Tbilisi Central Hospital; I Konstantine Chachava St, Tbilisi 0159; Tel: +995 322 10 44 44;
- Medical Centre CITO; 40 Zakaria Paliashvili Street, Tbilisi; Tel: +995 322 29 06 71
- Research Institute of Clinical Medicine; 13 Tevdore Mgydeli St., Tbilisi 0112; Tel: +995 322 34 81 19



II. Health Care (2/2)

Procedure of admission:

Patients can call and sign up for an appointment. For State Insurance, patients have to consult their doctor (according to their place of residence) who will then refer them to a relevant specialist. Some appointments and medicines are covered by the State Insurance.

Availability and costs of medication:

Major pharmacies in Georgia provide a variety of medication. The availability of certain medicaments can be verified by their brand names or generic names either online or by phone at the following sites:

- Medical Information Service
<http://www.mis.ge/ka>
+995 032 2 252233
- Ministry of Labor Health and Social Affairs
<http://apps.ssa.gov.ge>

Most of the drugs are not covered by the state programs. Therefore patients have to bear the cost on their own. For some drugs a prescription is necessary. In this case, the patient should contact the relevant doctor and obtain the prescription first.

Health Care System: Access for Returnees

Eligibility and requirements:

All citizens of Georgia as well as asylum seekers, and persons with humanitarian or refugee status are eligible for the health insurance system in Georgia.

Registration procedure:

Georgian citizens automatically become participants of the state insurance. However, registration is necessary in order to enjoy benefits of the programme. For this purpose, returnees should call the 15-05 hotline of the Ministry of Labour, Health and Social Affairs or directly contact the nearest polyclinic, medical centre or hospital for registration.

Required documents:

Valid Georgian ID document.



III. Labour Market and Employment (1/2)

I. General information

According to the National Statistics Office's official data for 2016, the rate of the economically active population (aged 15+) in Georgia is at 67.5%. The high level of the economically active population in rural areas is due to the low income jobs in agriculture.

Georgia has a relatively high employment rate for persons above the retirement age of +65 years, as they struggle with the low pension only.

Young people (aged 15-25) who live in cities are more economically inactive. Most employed persons are aged between 40 and 60. Most jobs exist in wholesale and retail trade, repair of motor vehicles, personal and household goods sectors, in industry, and in construction.

The average monthly income per capita is 294.20 GEL (2016, household survey data). Purchasing Power Parity (PPP) has not been calculated for Georgia.

For detailed information see:

http://geostat.ge/index.php?action=page&p_id=188&lang=eng

The average monthly nominal salary is 940.00 GEL (2016 data). The highest salaries can be found in the financial intermediation sphere (1834.9 GEL) and in public administration (1254.7 GEL).

The unemployment rate in Georgia is very high: In 2016, it stood at 11.8%. There are no unemployment benefits for people who lost their job. Unemployment rates are especially high for age groups 19-20 and 20-24 years with 31.9% and 30% respectively. Furthermore, the unemployment rate is higher for men (14.2%) than for women (8.8%)

2. Ways/assistance to find employment

The greatest demand for jobs is in the service sector. The salary scales can be checked at <http://geostat.ge/index>

For further information, contact the following agencies:

- State Employment Agency:
phone: 15-05,
<http://ssa.gov.ge>; <http://www.worknet.gov.ge>
- Adjara Autonomous Republic State Employment Agency:
18, Rustaveli street, Batumi;
phone: +995 32 222 222;
email: info@adjarainfo.org.ge
web: www.hrajara.gov.ge/

Vacancies can also be found on these websites: <http://www.jobs.ge> or <http://www.hr.com.ge>

3. Unemployment assistance

General information on public and/or private unemployment assistance:

The employment department of the Social Service Agency provides assistance for job seekers / unemployed persons.

They should register on the website worknet.gov.ge or address to the employment department, where they can receive several services: job counselling, CV creation and referral to potential employers.

Benefits and Costs:

There is no financial unemployment benefit for unemployed persons

4. Further education and trainings

Unemployed who are looking for a better job, can register on the website worknet.gov.ge which connects job seekers and employers. Additionally, social service agency offers free short-term professional training courses to job seekers taking into account the labour market needs.

III. Labour Market and Employment (2/2)

Unemployment Assistance: Access for Returnees

Eligibility and requirements:

All Georgian citizens are eligible to receive assistance from the Social Service Agency (SSA), employment department in job seeking, mediation, vocational training, etc. However, there is no financial assistance for unemployed in Georgia.

Registration procedure:

The unemployed person/job seeker has to register on the website worknet-gov.ge independently or with help by the SSA and employment department. The mentioned agencies can support the process of job seeking, and provide wage subsidies for specific groups (for up to 4 months) as well as training assistance.

Required documents:

Valid ID and all relevant work related documents, such as diploma for proof of education, qualification and work experience.



Credit: IOM/ Job Orientation training for returnees from Belgium, Tbilisi, 2017

IV. Housing

I. General Information

The average rent for a two room (one bedroom) apartment in Tbilisi is about 350 USD per month depending on the district and state. Utilities cost around 150-250 GEL per month.

There is a great number of apartments available for rent. Relevant information can be retrieved from the websites

- www.myhome.ge
- www.place.ge

or from newspapers like Sitkva da Sakme.

Housing facilities for returnees / social housing:

There is a shelter for homeless persons in Tbilisi, located in the Lilo district. It has capacities for 250 persons and is well equipped. One room accommodates 10-12 people.

The shelter is a temporary place for living and people can stay there from 10 to a maximum of 18 months.

To be allowed to stay in the shelter the following criteria should be met:

- must be a citizen of Georgia
- must be registered in Tbilisi for at least the last 2 years
- must be employable
- mustn't have any property
- Must not have family members who are employed (with any property)
- should not have any medical and legal problems
- should be able to take care of himself/herself

2. Ways/assistance to find accommodation

For assistance with short-term accommodation directly upon return, contact

- Ministry of Internally Displaced Persons from the Occupied Territories, Accommodation and Refugees of Georgia
15, Tamarashvili street
(+995)322431100; (+995) 32 231 13 37

3. Social grants for housing

No social support for housing is available other than the shelter in Tbilisi referred to above.



V. Social Welfare (1/2)

I. General Information

The social welfare system is composed of the following financial benefits

- Subsistence allowance
- Reintegration assistance
- Foster care
- Adult family care assistance
- In-kind social aid
- State compensation
- Household subsidy
- Social package

Contacts:

- Social Service Agency (hotline 15-05)
- Reintegration assistance (+995)322431100; (+995)322311337

Costs:

The registration in order to receive financial benefits from the state social welfare system is free.

Benefits:

Families living below poverty line can receive a cash subsistence allowance starting from 10 GEL per family member up to 60 GEL per family member (depending on the family's rating score).

2. Pension System

There is only one public pension system in Georgia, which is based on age: Entry age is 65 for men and 60 for women.

Costs:

The registration is free.

Benefits:

The state pension is 180 GEL

Social Welfare System: Access for Returnees

Eligibility and requirements:

All Georgian citizens are eligible to access the social welfare system especially those who themselves or whose family members belong to vulnerable group (persons with different disabilities, elderly persons, persons below poverty line etc.)

There are specific programs for some groups (e.g. persons with different disabilities, elderly persons, persons below poverty line) with varying eligibility criteria.

Registration procedure:

The returnee should address the nearest office of the Social Service Agency, complete an application form and present their ID. Other required documents vary according to the type of financial assistance requested from the returnee. The returnee will be advised by the agency staff. After submitting all necessary documents, the applicant will receive the benefits within one month. More information about such benefits can be retrieved at

http://ssa.gov.ge/index.php?lang_id=GEO&sec_id=34

If a person wants to obtain a social package, a social service agency will review this application and will make the final decision within a maximum of 10 calendar days. Further information can be obtained at www.ssa.gov.ge or by calling the hotline 15-05.

Registration documents :

The applicant's ID is the most important document. Other documents may be required depending on the type of requested service.

V. Social Welfare (2/2)

Pension System: Access for Returnees

Eligibility and requirements:

There is only one pension system in Georgia and this is a public one. People are eligible for it if they fulfil one or more of the following criteria:

- reaching the pension age (65 years for men, 60 years for women)
- establishment of disability status
- death of breadwinner

Registration procedure :

Application has to be submitted to the nearest social service offices. The decision will be made within 10 days. Receiving a foreign pension excludes persons from the Georgian state pension.

Registration documents :

An ID document and (if applicable) proof of fulfilling the respective criterion are required.

3.Vulnerable Groups

The Social Service Agency is responsible for helping people below the poverty line. The State Fund for Protection and Assistance of Victims of Human Trafficking (VoTs) provides assistance to the following groups:

- victims of family violence,
- disabled people,
- elderly,
- orphans.

Within the fund there are children's homes; disabled people's homes; elderly people's homes; shelters for VoTs; crisis centers and shelters for victims of family violence.

Information about terms of accommodation in these centers and the services offered can be obtained at <http://atipfund.gov.ge>

Assistance for vulnerable persons :

The program Provision of People with Mental Disorders with Asylum provides daily service. Eligible for this program are persons older than 18, having dementia caused by congenital or acquired mental diseases, as well as mental disorders, requiring the service stipulated by the program.

Furthermore, there are financial benefits for several groups:

- Socially vulnerable people (below the poverty line): 60 GEL per person + 48 GEL for every next family member.
- Disabled people with severe disabilities: 180 GEL per month
- Disabled people with mild disabilities: 100 GEL per month.
- Unaccompanied minors (with dead breadwinner) up to 18 years: 100 GEL per month.
- Foster care families: 200 GEL per month (300 GEL per month for a disabled child) if the families are related to the child. If they are not related: 15 GEL per day (20 GEL per day for a disabled child).

VI. Educational System (1/2)

I. General Information

State kindergartens are free of charge. Registration is done online according to the procedures adopted every year, usually several months before kindergarten and school starts (March, April). In primary schools registration is done in several stages. The procedures are established by the Ministry of Education. <http://emis.ge>

Precondition for entering higher educational institutions is the successful passing of Unified National Exams. Every person presenting the document of completed secondary education can participate in the exams. Citizens of Georgia, who have obtained the document of completed secondary education or/and the right to access higher education abroad, can also participate in Unified National Exams.

Educational Level	Age
e.g. Child care / nursery school	2 – 3
e.g. Kindergarten	3 – 6
Primary Level	
e.g. Elementary School	6 – 12
Secondary Level	
e.g. Middle School	12 – 15
e.g. High School	15 – 18
Higher Education	
e.g. Collegen, University, Professional School etc.	From 18

Registration can be done online:

<http://registration.emis.ge/>

30 universities, 24 educational institutes, and 9 colleges have an international accreditation; the list can be found at:

<http://mes.gov.ge/content.php?id=1855&lang=geo>

2. Costs, loans and stipends

Education in public schools is free. With regard to the results of the national exams, students in higher educational institutions are granted state grants in accordance with the rules defined by the Ministry of Education and Science of Georgia. The grants vary between 100%, 70% and 50%. In 2017, 1009 students received a 100% state grant, while 70% state grants were given to 1457 students, and 50% state grants to 4081 students.

(Source: <https://edu.aris.ge/news/2017-wlis-ertiani-erovnuli-gamocdebis-shedegad-studenti-28-176-abiturienti-gaxda.html>)

Access and requirements to stipends and/or loans for covering tuition

There are different types and amounts of stipends available at the institutes and universities with different requirements. There are as well governmental stipends and exchange programs with different foreign universities. For more information please visit

- <http://mes.gov.ge/>
- <https://edu.aris.ge/>

Educational System: Access and Registration Procedure for Returnees

Returnees have access to the educational institutions like any other Georgian citizens. For kindergartens, schools and universities there is online registration. Students are enrolled in the state and private higher educational institutions with regard to the results in the national exams.

VI. Educational System (2/2)

3. Approval and verification of foreign diplomas

The state recognizes only diplomas of authorized higher institutions. Required documents are:

- application form, prepared in Georgian language or bring a notarized translation
- copy of ID card (in case of foreign citizens, the notarized translation of passport copy)
- if another person files the application: document certifying the power of attorney
- if a parent files the application: notarized copy of child's birth certificate
- translated and notarized copy of educational documents:
 - certificate of complete general education and its supplement
 - certificate of base education and its supplement
 - certificate of primary education and its supplement
 - vocational Diploma and its supplement
 - Higher Education Diploma and its supplement document certifying the awarded academic qualification

- application fee of 30 GEL needs to be paid
- recognition of qualification acquired abroad costs 60

Approval and Recognition is subject to general education, vocational education, and higher education.

Recognition is not valid to preschool education (kindergarten), residency (postgraduate medical training), and education acquired within exchange programs.

Studies in higher educational institutions without taking Unified National Exams or Unified Masters Exams are possible for students who have been studying abroad for at least 2 years. Interested students should address

- National Center for Education Quality Development
Quality Development 1
Aleksidze Street, Tbilisi
Tel: 2200220
Email: info@eqe.ge



Credit: IOM/ Private tuition courses, returnee from Greece, 2017

VII. Concrete Support for Returnees

1. Reintegration assistance programs

The Ministry of Internally Displaced Persons from the Occupied Territories, Accommodation and Refugees of Georgia implements reintegration programs throughout Georgia.

Requirement:

Having been living outside Georgia for over one year; addressing the center within one year after return.

Services are limited, so not everyone addressing the center can get the assistance, however medical assistance and assistance to socially vulnerable persons is aimed to be rendered to all in need.

2. Financial and administrative support

Income generating activities can be financed by the Ministry of Refugees and Accommodation.

- Address: 15, Tamarashvili street
- Hotline: (+995)322 431 100; (+995) 32 231 13 37)

3. Support to start income generating activities

Income generating activities can also be financed by the Ministry of Internally Displaced Persons from the Occupied Territories, Accommodation and Refugees of Georgia;

- Address: 15, Tamarashvili street
- Hotline: (+995)322 431 100; (+995) 32 231 13 37)

The returnees can address banks or micro credit institutions for co-funding. However interest rates are quite high, so most people choose not to use such assistance.



Credit: IOM/ returnee from Greece, 2017

VIII. Contact Information and Useful Links (1/4)

International, Non-Governmental, Humanitarian Organizations

IOM

Address: 12 T. Abuladze str, 1st dead end, Tbilisi
Tel.: +995 32 2 25 22 16
Email: iomtbilisi@iom.int
Internet: www.iom.ge

UN Georgia

Address: 9, Eristavi str. UN House, Tbilisi, Georgia
Tel.: +995 32 2 25 11 26
Email: xxx
Internet: www.ungeorgia.ge

Caritas Georgia

Address: Nutsubidze Plateau II, 3a Besarion Jgenti str.
Tbilisi, Georgia
Tel.: +995 32 221 78 19; +995 591 22 34 19
Email: tata.topadze@caritas.ge
Internet: www.caritas.ge

DVV International

Address: 20 Kipshidze str. Apt 3, Tbilisi, Georgia
Tel.: +995 32 2 25 17 52; 2 91 34 75
Email: info@dvv-international.ge
Internet: www.Georgia.dvv-international.ge

GIZ

Address: 31 Griboedov str. Tbilisi, Georgia
Tel.: +995 32 220 18 00
Email: giz-georgia@giz.de
Internet: www.giz.de

GYLA (The Georgian Young Lawyers' Association)

Address: 101 Uznadze str. Tbilisi, Georgia
Tel.: +995 32 2 99 50 76
Email: GYLA@GYLA.GE
Internet: www.gyla.ge

IRC (Innovations and Reforms Center)

Address: 32 Saburtalo str. Tbilisi, Georgia
Tel.: +995 32 2 55 20 01
Email: Info@irc.ge
Internet: www.irc.ge

CIDA (Civil Development Agency)

Address: 9-1 Pirosmani str. Rustavi, Georgia
Tel.: +995 0341 25 88 22
Internet: www.migrant.ge
Skype hot-line: [migrant_ge](https://www.skype.com/ru/contacts/migrant_ge)

Red Cross

Address: J. Kakhidze str. 15 Tbilisi, Georgia
Tel.: +995 32 2 96 10 92; +995 577 777 437
Email: press@redcross.ge
Internet: www.redcross.ge

VIII. Contact Information and Useful Links (2/4)

Relevant local authorities (employment offices, health/pension insurances etc.)

Social Service Agency (SSA)

Address: 144 Ak.Tsereteli Ave
Tel.: 15-05
Email: info@ssa.gov.ge
Internet: www.ssa.gov.ge

State Employment Agency

Address: 51 Javakhishvili str. Tbilisi
Tel.: 15-05
Internet: www.worknet.gov.ge

Ministry of Education

Address: Dimitri Uznadze 52, Tbilisi
Tel.: +995 31 220 02 20/ext.1150
Email: pr@mes.gov.ge
Internet: www.mes.gov.ge

Tbilisi Municipality. NPO Temporary Shelter

Address: Didi Lilo, Al. Japaridze Str, Tbilisi
Tel.: +995 577 90 25 20

Ministry of Foreign Affairs

Address: 4 Chitadze str. Tbilisi, Georgia
Tel.: +995 2 94 50 00
Email: inform@mfa.gov.ge
Internet: www.mfa.gov.ge

Public Service Hall

Address: 2 Sanapiro str. Tbilisi, Georgia
Tel.: +995 32 2 405 405
Email: info@psh.gov.ge
Internet: www.psh.gov.ge

Services assisting with the search for jobs, housing, etc.

Ministry of labour, health and social affairs

Address: 144 Ak. Tsereteli Ave. Tbilisi, Georgia
Tel.: +995 32 251 00 11
Email: info@moh.gov.ge
Internet: www.moh.gov.ge

Ministry of IDPs from occupied territories, accommodation and refugees

Address: 15 Tamarashvili str. Tbilisi, Georgia
Tel.: +995 32 243 11 00
Email: info@mra.gov.ge
Internet: www.mra.gov.ge

VIII. Contact Information and Useful Links (3/4)

Medical Facilities

Tbilisi Central Hospital

Address: K. Chachava str. Tbilisi 0159
Tel.: +995 322 10 44 44
Email: xxx
Internet: www.tch.ge

Medical centre “CITO”

Address: 40 Z. Paliashvili str. Tbilisi
Tel.: +995 322 29 06 71
Email: info@cito.ge
Internet: www.cito.ge

Research Institute of Clinical Medicine

Address: 13 Tevdore Mgvdeli str. Tbilisi 0112
Tel.: +995 322 34 81 19
Email: radiologymedicine@yahoo.com
Internet: www.clinicalmedicine.ge

Aversi Clinic

Address: Vazha-Pshavela Ave.27b, Tbilisi
Tel.: +995 32 2 500 700
Email: info.clinic@aversi.ge
Internet: aversiclinic.ge

AIDs and Clinical Immunology Research Center

Address: 16 Kazbegi Ave. Tbilisi
Address Line 2
Tel.: +995 32 2 39 80 18
Email: aids@gol.ge
Internet: www.aidscenter.ge

New Hospitals

Address: Krtsanisi str.12 Tbilisi
Tel.: +995 32 2 190 190
Email: office@newhospitals.ge
Internet: www.newhospitals.ge

K. Mardaleishvili Medical Center

Address: Lisi Lake #4, Tbilisi
Tel.: +995 32 2 43 01 00
Email: info@mmc.ge
Internet: www.mmc.ge

National Tuberculosis Center

Address: Maruashvili str50, Tbilisi
Tel.: +995 32 2 91 19 26
Email: tbcenter@tbgeo.ge
Internet: www.tbgeo.ge

VIII. Contact Information and Useful Links (4/4)

Other Contacts (e.g. NGOs for women and children, microcredit-lending)

World Vision Georgia

Address: Aghmashenebeli Ave.61, Tbilisi
Tel.: +995 32 215 75 15
Email: ana.chkhaidze@wvi.org
Internet: www. Wvi.org/georgia

UN Women

Address: Kavsadze str.3, 0179 Tbilisi
Tel.: +995 32 222 06 04; 222 08 70
Email: Gvantsa.asatiani@unwomen.org
Internet: www.ungeorgia.ge

Micro finance organization “Crystal”

Address: Nikea str. 22, Tbilisi
Tel.: +995 32 2 02 20 20;
Email: info@crystal.ge
Internet: www.crystal.ge

Eurocredit

Address: G. Saakadze N11 (Vakhushti bridge), Tbilisi
Tel.: +995 32 2 904 000
Email: info@credit.ge
Internet: www.eurocredit.ge



Credit: IOM/ Cole Garside, 2009

For further information please visit the information portal on
voluntary return and reintegration *ReturningfromGermany*:

<https://www.returningfromgermany.de/en/countries/georgia>