

ZIRF-Counselling Individual Inquiry

Social Welfare

- Demand:** *Old person needs daily support as well as a medical treatment for physical and mental issues in Dnripo.*
- Family Doctor:** *The patient should apply to the medical institution at the place of residence, where she will be given a referral to the district family doctor. Please find addresses and phone numbers of two medical institutions in Kamianske town:*
1st city hospital on 1 Kovalenko St., phone numbers: 36966, 36970, 068 478 32 96; 1st city polyclinic on 23 Budiivnykiv Blvd., phone numbers: 62364, 97111, 068 740 29 52.
- Day Care Service:** *There is a department for social protection of the population in each district of the town where it is necessary to apply to receive day to day care service. The cost of services depends on the situation of the person, for example, if there are no children or children are disabled or retired, then the services will be free of charge. It is recommended to apply to this department for clarification of information on this particular case upon arrival: 36 Svobody Ave., 063 466 59 56.*
- Health Care:** *As for medical assistance, primary and emergency care is provided free of charge, but for planned treatment it will be necessary to pay. Unfortunately, state medical insurance coverage has not yet been introduced in Ukraine, so the patient will have to pay for almost all medicines by herself. There is also a program "Available medicines" which has already started in Ukraine. This program will provide an opportunity to fully or partially reimburse the cost of medicines if there is a prescription issued by doctor. But only Ukrainians with cardiovascular diseases, asthma and diabetes can get medicines. Besides, pharmacies will participate in the program voluntarily. The patient will be provided with the cheapest medication with the prescribed active substance. If the patient wants to take more expensive drug, he/she will have to pay a difference between the compensation and the price of the medicine. The list of medicines is as follows: Amiodarone, Amlodipine, Atenolol, Verapamil, Hydrochlorothiazide, Spironolactone, Furosemide, Digoxin, Enalapril, Isosorbide dinitrate, Carvedilol, Clopidogrel, Metoprolol, Glyceryl trinitrate, Simvastatin, Bisoprolol, Beclometasone, Budesonide, Salbutamol, Metformin, Gliclazide. In any case, the patient must contact the medical institution for further conclusions about her health status. Perhaps some medications are provided by medical institution or department for social protection of the population for the elderly.*
- Living Costs:** *The subsistence minimum for one person per month is now 1700 UAH according to the newly adopted law.*